

Purpose

Our Organisation is committed to building strong relationships with stakeholders in the communities where we operate. This Stakeholder Engagement Policy outlines our approach to identifying, engaging, and managing relationships with stakeholders to ensure that their concerns are heard and their expectations are met.

Scope

This policy applies to all stakeholders, including:

1. Local Communities – Residents, community leaders, and traditional institutions.
2. Government Agencies – Regulatory bodies, local government authorities, and relevant ministries.
3. NGOs and Civil Society – Organisations advocating for environmental, social, and human rights.
4. Employees and Contractors – Our workforce and contractors.
5. Customers and Suppliers – Our clients and vendors.

Principles

1. Respect and Transparency – We engage stakeholders with respect, transparency, and honesty.
2. Inclusivity – We strive to include diverse stakeholders in our engagement processes.
3. Timeliness – We respond to stakeholder concerns and queries in a timely manner.
4. Accountability – We are accountable for our actions and decisions affecting stakeholders.

Stakeholder Engagement Process

1. Identification – Identify stakeholders and their interests.
2. Assessment – Assess stakeholder concerns and expectation.

3. Engagement – Engage stakeholders through various channels like meetings, surveys, public consultations, etc.
4. Feedback – Provide feedback to stakeholders on our actions and decisions.
5. Review and Evaluation – Regularly review and evaluate our stakeholder engagement processes.

Communication Channels

1. Meetings and Consultations – Regular meetings with stakeholders.
2. Public Consultations – Public consultations on major projects or decisions.
3. Surveys and Feedback Mechanisms – Surveys and feedback mechanisms to gather stakeholder input.
4. Reports and Updates – Regular reports and updates on our operations and initiatives.

Conclusion

Our Stakeholder Engagement Policy demonstrates our commitment to building strong relationships with stakeholders. We believe that effective stakeholder engagement is essential to our success and will continue to prioritise it in our operations.